

The FSCSR Steering Committee

The Steering Committee is the FSCSR's primary decision-making body and was handpicked by Lewis Shand Smith for their skills, knowledge and experience.

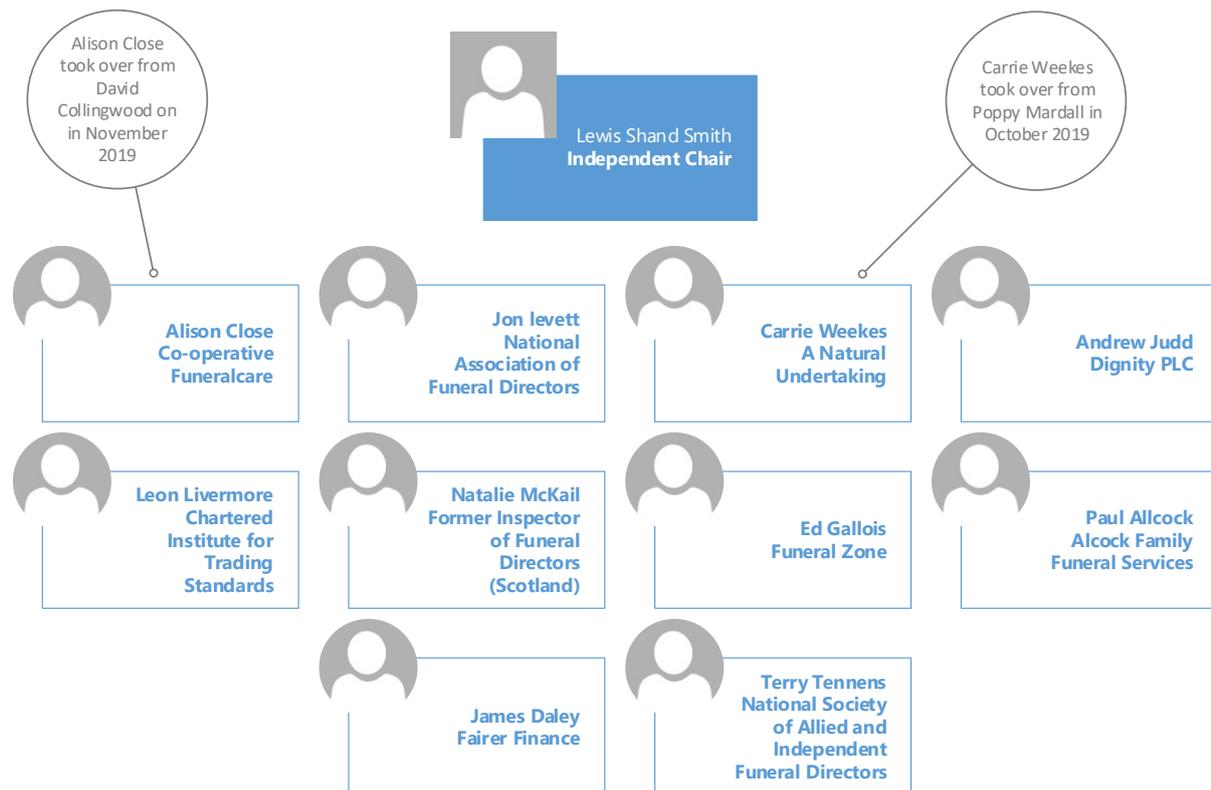
It is an independently chaired group of experts and representatives of key organisations who are partners in the project, and/or who have particular expertise to lend to the project.

Among other things, the purpose of the Steering Committee is to:

- appoint members of the working groups and the Stakeholder Reference Group;
- manage the project budget;
- help guide the project through from start to completion by providing input and guidance to the project managers/working groups at agreed regular checkpoints; and
- sign off on the final outputs of the review.

Membership of the FSCSR Steering Committee:

The Steering Committee comprises representatives from funeral firms large and small -- and those both in trade association membership and those not -- as well as consumer representatives and other industry stakeholders with an interest in funeral matters.



Lewis Shand Smith (Chair)

Lewis Shand Smith was appointed as chair for his experience as the former Chief Ombudsman and Chief Executive of the Ombudsman Service. He has significant experience serving on the boards of companies and organisations, in either a non-executive director or trustee capacity, and is also the independent Chair of the Dispute Resolution Service Implementation Steering Group within the banking sector.

Natalie McKail, Formerly HM Inspector of Funeral Directors

Natalie was appointed for her knowledge of the profession and extensive regulatory experience.

Leon Livermore, Chief Executive of the Chartered Institute for Trading Standards

Leon was appointed for his knowledge and expertise in regulation and professional standards.

James Daley, Chief Executive of Fairer Finance

James was appointed for his consumer interest expertise and knowledge of the funerals market.

Jon Levett, Chief Executive Officer of the National Association of Funeral Directors

Jon was appointed to represent the views and interests of NAFD member firms

Terry Tennens, Chief Executive Officer of the National Society of Allied and Independent Funeral Directors

Terry was appointed to represent the views and interests of SAIF member firms.

Ed Gallois, Chief Executive Officer of Funeral Zone

Ed was appointed for his expertise in developing market comparison tools in the funeral sector.

Carrie Weekes, A Natural Undertaking

Carrie replaced Poppy Mardall on the Steering Committee in October 2019. Both Carrie and Poppy were appointed to bring the perspective of a non-traditional independent funeral director.

Paul Allcock, SAIF National Executive Member

Paul was appointed to bring the perspective of a trade body affiliated independent funeral director.

Andrew Judd, Director of Funeral Operations for Dignity plc

Andrew was appointed to represent the views of the second largest provider of funerals in the UK.

Alison Close, Managing Director, Life, Planning, Risk & Regulation for Co-operative Group Funerals & Life Planning

Alison was appointed to represent the views of the UK's largest provider of funerals and a member of the co-operative movement.

Updated December 2019