



FSCSR Consultations privacy notice

Who we are

The Funeral Service Consumer Standards Review (FSCSR) is a cross-sector project. Our secretariat is provided by the National Association of Funeral Directors (NAFD) with support from the Society of Independent and Allied Funeral Directors.

Personal information we collect and use

Information collected by us

In the course of responding to consultations published by the FSCSR we collect the following personal information when you provide it to us:

- name
- email address
- feedback on the consultation
- basic information about your role within the sector (if you provide this)

How we use your personal information

We use your personal information to inform you of the outcome of the consultation, if you have requested updates.

In some circumstances, we may use your personal information to verify that you are who you say you are.

If you give us permission, we will publish your name and feedback. We will not do this without your permission.

How long your personal data will be kept

We will hold your personal information for up to 6 years following the closure of a consultation.

Reasons we can collect and use your personal information

We rely on the statement that processing this data is necessary for the performance of a legitimate interest pursued by the controller (us).

In relation to any personal data we publish, we rely on the fact of your consent. We will not publish your personal data provided as part of a consultation response without first obtaining your express consent.

Who we will share your personal information with

We may publish your personal data on the FSCSR website but only if you consent to this. Otherwise, we will not share your personal data beyond:

- the FSCSR Secretariat
- the Chair of the FSCSR Working Groups

Your rights

Under GDPR you have rights which you can exercise free of charge which allow you to:

- know what we are doing with your information and why we are doing it
- ask to see what information we hold about you (subject access request)
- ask us to correct any mistakes in the information we hold about you
- object to direct marketing
- make a complaint to the Information Commissioner's Office

Depending on our reason for using your information you may also be entitled to:

- ask us to delete information we hold about you
- have your information transferred electronically to yourself or to another organisation
- object to decisions being made that significantly affect you
- object to how we are using your information
- stop us using your information in certain ways

We will always seek to comply with your request.

For further information about your rights, including the circumstances in which they apply, [see the guidance from the UK Information Commissioners Office \(ICO\)](#) on individuals' rights under GDPR.

Keeping your personal information secure

We have appropriate security measures in place to prevent personal information from being accidentally lost or used or accessed in an unauthorised way. We limit access to your personal information to those who have a genuine business need to know it. Those processing your information will do so only in an authorised manner and are subject to a duty of confidentiality.

We also have procedures in place to deal with any suspected data security breach. We will notify you and any applicable regulator of a suspected data security breach where we are legally required to do so.

Contact

Contact@fcsr.co.uk